

Four easy steps to order your Solartwin: mark your choice, then add contacts, dates and payment.

1 My Solartwin choice is

Solartwin system, professionally installed

- **from only £3499 inclusive** (£3332.38 ex VAT at 5%) ☐

Usual one storey installation price at 10% eco-survey discount. 2.8 sqm (nom. aperture) standard direct Solartwin installation + 5yr warranty. Two storeys from £3699, with eco-survey. You may need to use a water softener. Our trained, considerate installers usually do everything in a day. Costs are quoted, not estimated, based on a survey. UK mainland del *included*. For ecosurveys, call: 01244 403 407

Or self-install Solartwin system kit

- **just £2599 ex works** (£2211.91 ex VAT at 17.5%) ☐

The full kit: roof panel (2.8 sqm nom. aperture) roof mounting brackets, 30m of microbore silicone pipe, fittings, tees, pump, PV panel with cable, thermometer, installation guide, user guide, 5yr warranty. Price *excludes* delivery. UK mainland delivery costs £99 inc VAT. We can quote for delivery to almost anywhere in the world - please just call us.

Kit delivery option for DIY kit (free for installations)

- **You arrange kit delivery for me, please quote** ☐
- **or I'll sort kit delivery / collection, no charge** ☐

Solartwin's wide range of options include

Water softeners fitted from £800

or Softener kits (incl UK mainland del £ please call)

Ion-exchange water softeners (eg: 10-litre resin tank & 12 volt time clock) reduce limescale and scum. Soft water uses less washing powder and soap. Clothes and sheets feel softer - last longer - they aren't washed with little bits of grit. Softeners mean fuel economy because limescale inhibits the boiler's heat transfer in your hot cylinder. Warranty: 1y for DIY kits, 2y installed. Prices are quoted, (not estimated). Call for solutions.

Thermostatic blender valves fitted from £300

Water heated by solar may reach 80C or occasionally be even hotter. If children or elderly people will use the water we recommend a thermostatic blender valve to limit it to say 60C.

Your bespoke frame colour from £300

"Any colour as long as it's black" is no longer our thing!

Three decorative glazing bars only £99

3 bars (not one) for "ye olde rooffe windowe" appearance.

"A-frame" mount for walls / flat roof / ground.

Frame weighs approx 20-30 kg depending on design and tilt.

- **£500 prof. installed** (£476.19 ex VAT 5%) ☐
- **£400 self-install kit** (£340.43 ex VAT 17.5%) ☐

2 My contact details are

Name _____

Phone _____

(Mobile) _____

(Fax) _____

(email) _____

May we email you about Solartwin products or services? Yes ☐

Full address and postcode (postcode needed for delivery)

Address / contacts for installation / delivery if different.

3 Dates When do you want your Solartwin system?

We'll call to confirm details.

- **I want my system as soon as possible (asap)** ☐
- **I would prefer it to arrive on / around (later)** ☐

(please suggest dates) _____

4 Payment I enclose a deposit of:

£ _____ against a total of: £ _____

This sum in Pounds Sterling is payable to "Solar Twin Ltd". It comprises £599 deposit per Solartwin system (plus, if chosen, £49 deposit per glazing bar set and full payment for A-frames). For *installations*, I agree to pay the balance to the installer in full on the day of completion of installation. I have a seven working day cooling off period, after which my installation may start. If I cancel an installation, I will cancel in writing to the address below. If I cancel within seven working days of the date of order, a full refund will be made. I agree that a 10% total order value deduction applies if my cancellation happens eight or more working days from the date of order. For *self-install* purchases, I have a cooling off period starting from the date of order to seven days after delivery, during which I am entitled to a full refund, less delivery and collection charges, if charged. (I may return the goods undamaged to the original despatch point at my own expense if chosen.) I agree to pay the balance plus delivery, if selected, in full, to clear at least 5 working days before despatch.

Signature _____

Date ____/____/____ (optional: pipe exits: Right / Left / Either)

Any queries about ordering? Please call UK 01244 403 407 now.

We also quote in Euros. Title in goods & services does not pass until full payment is made. All prices are valid at the date of printing and include UK VAT normally at 17.5% for self-install kits or 5% on domestic installations. English Law applies to all purchases & agreements. We are members of the Association for Environment-Conscious Building and the Renewable Energy Association. Concerning limescale control in "direct" installations, while we cannot warranty against changes in your water quality, our five year performance warranty states that below 100 ppm calcium carbonate, control is not usually needed. At 100-199 (max) ppm, you must use either Fernox Superconcentrate Limescale Preventer, or an ion-exchange (salt based) water softener. If the water hardness ever exceeds 200 ppm, an ion-exchange water softener is essential. All other water hardness treatments or conditioners, including electromagnetic, magnetic, electronic, physical or ultrasonic methods must not be used. The above 200 ppm threshold is reduced to 160 ppm respectively for all "fortic" type hot water cylinders as well as irregularly used hot water systems, such as in holiday homes. Our five year warranty applies to UK and Ireland only. We are committed to continuous product quality improvement and while we aim to be as accurate and as consistent as possible, all prices, dimensions, specifications, operating conditions and descriptions given in this and in any accompanying literature are indicative only, are correct at the time of publication, but may be subject to change without notice. Please phone to confirm current details. This statement does not diminish your statutory rights. Company 3750291 reg office: 9 Abbey Sq Chester UK. VAT no 752902726. Our mission is to reduce the impact of global warming by becoming the world's largest growing provider of affordable solar water heating systems. We want people to choose Solartwin not only for its technical elegance but also because, as individuals, we are reliable, helpful and thoughtful. We believe that sustainable, ethical business growth includes keeping the "big picture" in focus as well as looking hard at all important details. So not only do we try to minimise the environmental life cycle impacts of our products, but we also aim to improve our business's general environmental impacts, as people working together. This is recycled paper. Our environmental policy is available, free, on request. Marketing an "anti-consumerist's consumer product" is a bit of a paradox... so how are we doing? We welcome your comments and complaints as well as your suggestions for improvements - please tell us what you think! © Solar Twin Ltd. Printed 10/3/08

Please post or fax your order form to: Solar Twin Ltd 2nd Floor, 50 Watergate St, Chester CH1 2LA UK
tel: 01244 403 407 fax: UK 01244 403 654 email: hi@solartwin.com web: www.solartwin.com
Clear Skies solar thermal installer for small and large scale installations - accreditation number 2118305 for DTI solar grants